



Product warranty

Glamox gives 5 years limited warranty on all LMS-components and all LED-products branded Glamox, Luxo, Luxonic, Luminell, Norselight, Aqua Signal, Küttel, and ES-System except on search lights branded Norselight and Aqua Signal which are covered by 2 years limited warranty. For all other products, the limited warranty is 2 years.

The warranty is valid from the delivery date and covers defects in material and workmanship. The warranty for products designed and manufactured by Glamox itself also covers infringements of third party intellectual property rights.

Upon the buyer's timely notice of a defect, Glamox will either repair or deliver a new fully functional product under the warranty.

The warranty does not cover defects that arise out of design or specifications provided by the buyer, nor does it cover defects caused by circumstances which arise after the risk has passed to the buyer. This includes defects caused by wear and tear, extreme weather conditions, and by faulty or incorrect storage, to mention some examples.

The warranty applies only to products that have been:

- used purely in accordance with its intended purpose, application specifications, and within the specified operational envelope, e.g. environment
- used with power within the range specified in specification, i.e. with the correct voltage, current and frequency
- installed in a professional and legal manner and in accordance with installation instructions provided.

The warranty does not cover products that have been repaired, altered or modified by the buyer or end-user or by a third-party on behalf of the buyer or end-user; nor products where the serial number is damaged, changed or removed.

Glamox shall not be liable for work or any costs related to intervention in other products and equipment than the defect product, nor for work or any costs related to disassembly and reassembly incurred as part of or as a result of the remedial work. The warranty does not cover any type of consequential loss.

For a complete description of Glamox' product warranty, we refer to the Glamox General [Terms and Conditions for Sale of Products and Services](#)